



How 6th Sense Monitoring Services Works

For absolute peace of mind we offer 24 hours a day, 365 days year remote monitoring from a specialist Alarm Receiving Centre (ARC).

Should the worst happen the receiving centre, upon a sensor being triggered, will connect to your panel and request the password. If there is no reply or a wrong password is given the centre will (view the cameras if you have our Video Verification Alarm installed) call the Police (emergency service), you and your "key-holders"

**With several options available we have the monitoring service that is right for you.
At all times your privacy is assured.**

IP Self-Monitoring

IP self-monitoring is a must for indoor/outdoor camera combined detectors sending short video clips from your cameras to any smart device on activation or demand.

Your App provides a convenient arm/disarm/part-arm from anywhere in the world as well as IP viewing your entire system operational layout, status and event log

As well as receiving an email with the camera images on activation your system will email you should any other alert event happen.

Monitoring

This service using our ARC, live operators are monitoring ALL connected systems 24 hours a day, 365 days a year.

On activation our operator will talk and listen to you through the intercom in your security panel and request a password. Once the correct password is confirmed no further action will be taken.

If no password is received then the operator can only then log on to your camera images to see what the problem is. This preserves your privacy should you or your family be in your home.

Our operator can then contact the correct emergency service for the relevant event.

Your system can be configured to send up to 40 different alerts to the ARC indicating potential problems such as intruder, smoke, carbon monoxide, water leak, low temperature warning and medical alerts.

Following an intruder activation if nothing can be seen (or heard) then the operator will telephone up to three contact numbers or key-holders nominated by you requesting them to check your property. You are always contacted by the ARC in the event of any alert.

SIM Card Monitoring

SIM card monitoring is used when there is no broadband at the property.

By using a GSM/GPRS SIM card module and SIM card you are able to receive the same MONITORING service as long as your property is in a mobile phone signal area.

A PAYG SIM is required (we can supply if required)

Dual Path Monitoring

This combines both MONITORING and SIM CARD MONITORING

Dual Path Monitoring is used for an "air-wave" back up to all MONITORING services should the broadband/telephone land-line fail or be cut.

| Service | Monitoring Services provided | Method of Communication |
|---|---|--|
| IP Self-Monitoring (supported) 17 pence/day £64 p/year | App + email + camera images (A free App is available. This is not supported) | Broadband and/or GPRS SIM card modules |
| Monitoring 24 pence/day £89 p/year | Live visual & audio 24 hour operator monitoring + App + email + camera images | Broadband module and telephone line |
| SIM Card Monitoring Call for costs or you supply | Live visual & audio 24 hour operator monitoring + App + email + camera images | GSM/GPRS module including SIM card (PAYG or contract) |
| Dual Path Monitoring SIM cost + Monitoring cost | Live visual & audio 24 hour operator monitoring + App + email + camera images | Broadband and GSM/GPRS modules including SIM card (PAYG or contract) |

Costs are exclusive of VAT

For insurance and Police Response these are Grade 2 Class 2 Alarm Systems

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